



# INTERNATIONAL VIRTUAL CONFERENCE ON NEW FACETS OF CONSUMER PROTECTION: CHALLENGES AND WAY FORWARD

19TH NOVEMBER @ 10:00am TO 11:40am

## INAUGURAL SESSION



**Shri Rohit Kumar Singh**  
Secretary,  
Ministry of Consumer Affairs,  
Food and Public Distribution,  
GoI, New Delhi.



**Hon'ble Justice R.K. Agrawal**  
President,  
National Consumer Disputes  
Redressal Commission,  
New Delhi



**Ms. Helena Leurent**  
Director General,  
Consumer International (CI),  
London, UK



**Shri Hem Kumar Pande**  
Former Secretary,  
Ministry of Consumer Affairs,  
Food and Public Distribution,  
GoI, New Delhi



**Prof. (Dr.) Sudhir Krishnaswamy**  
Vice Chancellor,  
National Law School of India  
University, Bengaluru.



**Prof. (Dr.) Ashok R. Patil**  
Professor of Law,  
National Law School of India  
University, Bengaluru.

### HOSTED BY

**Ms. Tasnim Jahan**

Research Assistant, CLAP

### STUDENT CO-ORDINATORS

- Ms. Kashish Gupta (+919015207720)
- Ms. Ritu Bhatia (+916269171984)



**Meeting ID: 95102251608**

**Passcode: 930224**



# INTERNATIONAL VIRTUAL CONFERENCE ON NEW FACETS OF CONSUMER PROTECTION: CHALLENGES AND WAY FORWARD

## ORGANISING COMMITTEE



**DIRECTOR OF CONFERENCE**  
**Prof. (Dr.) Ashok R. Patil**

Chair Professor  
National Law School of India  
University, Bangalore



**CONVENOR**  
**Mr. Akshay Baburao Yadav**  
Teaching Associate



**CO-CONVENOR**  
**Ms. Tasnim Jahan**  
Research Assistant

## Student Coordinators

Mr. Sathyarth Srivastava  
Ms. Avantika Tewari  
Ms. Kriti Jain  
Mr. Shantanu Mishra  
Mr. Tejas Chhura  
Mr. Pratyush Singh  
Ms. Kashish Gupta  
Ms. Anushka P S  
Mr. V. Ashish  
Mr. Utkarsh Panda  
Mr. Shubh Mittal  
Mr. Siddharth Kaushika

Ms. Ritu Bhatia  
Ms. Kajal Jamdare  
Mr. Siddhant Pengoriya  
Mr. Archit Sinha  
Mr. Barath Arjun B.K  
Ms. Arushi Goel  
Mr. Anshuman Kishor  
Mishra  
Ms. Sunidhi Das  
Ms. Viditha Mahajan  
Mr. Kanishk Pandey  
Mr. Armaan Angra

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# INTERNATIONAL VIRTUAL CONFERENCE ON NEW FACETS OF CONSUMER PROTECTION: CHALLENGES AND WAY FORWARD

19TH NOVEMBER @ 12:00pm to 4:00pm

## PARALLEL SESSION 1

### Consumer Protection and the Sale of Goods and services through social media platforms and Fall Back Liability

**KEYNOTE SPEAKER**

**CHAIRPERSON**



**Dr. Aashish Srivastava**

Department of Business Law and  
Taxation, Monash Business School,  
Monash University, Australia.



**Dr. Babugouda Patil**

Associate Professor  
Salgancar Law College,  
Goa



**Dr. Pratima Narayan**

Advocate and Mediator  
Bangalore



**Ms. Shreya Shree**

Assistant Professor  
National Law School of India  
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**MODERATOR**

Mr. Pratyush Singh

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- Ms. Arushi Goel (+919686254768)



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# INTERNATIONAL VIRTUAL CONFERENCE ON NEW FACETS OF CONSUMER PROTECTION: CHALLENGES AND WAY FORWARD

19TH NOVEMBER @ 12:00pm to 4:00pm

## PARALLEL SESSION 2: Consumer Protection from Fake Reviews on E-Commerce Portals and other Dark Patterns

**KEYNOTE SPEAKER**

**CHAIRPERSON**



**Prof. (Dr.) Dan Wei**

Research Assistant Professor  
Sol Price School of Public Policy,  
China.



**Dr. Vijay Pratap Tiwari**

Professor of Law,  
National Law University,  
Nagpur.



**Dr. Anita A Patil**

Associate Professor,  
Ramaiah College of Law  
Bengaluru



**Mr. Avantik Tamta**

Visiting Assistant Professor,  
National Law School of India  
University, Bangalore

**MODERATOR**

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- Ms. Kajal Jamdare (+919589799424)



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# INTERNATIONAL VIRTUAL CONFERENCE ON NEW FACETS OF CONSUMER PROTECTION: CHALLENGES AND WAY FORWARD

19TH NOVEMBER @ 12:00pm to 4:00pm

## PARALLEL SESSION 3:

# Recognition of Right to Repair as a Consumer Right and Sustainable Consumerism

**KEYNOTE SPEAKER**

**CHAIRPERSON**



**Ms. Nidhi Khare**

Additional Secretary, Ministry of Consumer Affairs, GoI & Chief-Commissioner, Central Consumer, Protection Authority.



**Prof. (Dr.) C. Rajashekhar**

Former Dean & Chairman, Post Graduate Department of Law, Karnataka University, Dharwad



**Mr. Gigimon VS**

Associate Professor  
Mar Gregorious College of Law, Thiruvananthapuram..



**Ms. Sharada Shinde**

Assistant Professor,  
National Law School University, Bangalore

**MODERATOR**

Mr. Satyarth

**STUDENT CO-ORDINATORS**

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# INTERNATIONAL VIRTUAL CONFERENCE ON NEW FACETS OF CONSUMER PROTECTION: CHALLENGES AND WAY FORWARD

19TH NOVEMBER @ 12:00pm to 4:00pm

## PARALLEL SESSION 4: Consumer Protection and Imposing service charges at Hotels and Restaurants

**KEYNOTE SPEAKER**

**CHAIRPERSON**



**Mr. Y.G. Muralidharan**  
Managing Trustee  
CREAT, Bangalore



**Dr. Sushila**  
Professor of Law  
National Law University, Delhi



**Mr. Mahesh Betsur**  
Assistant Professor,  
Kristu Jayanti College of Law,  
Bangalore.



**Ms. Sahana Ramesh**  
Assistant Professor,  
National Law School  
University, Bangalore

**MODERATOR**

Mr. Shantanu Mishra

**STUDENT CO-ORDINATORS**

- Mr. Archit Sinha (9915221308)
- Mr. Barath Arjun B.K (+918921385915)



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# INTERNATIONAL VIRTUAL CONFERENCE ON NEW FACETS OF CONSUMER PROTECTION: CHALLENGES AND WAY FORWARD

19TH NOVEMBER @ 12:00pm to 4:00pm

## PARALLEL SESSION 5:

### Assessment of Consumer Protection in India in par with International Best Practices

**KEYNOTE SPEAKER**

**CHAIRPERSON**



**Mr. Vagish Kumar Singh**

Advocate, Supreme Court of India

Managing Partner, Capstone Legal, Indian Institute of Public  
Administration, Jaipur

**Dr. Suresh Misra**

Professor,

Administration, New Delhi.

**Ms. Neha Mishra**

Associate Professor,  
Jindal Global Law School  
New Delhi

**Mr. Parth Sharma**

Assistant Professor  
Symbiosis Law School,  
Nagpur

**MODERATOR**

Ms. Avantika Tewari

**STUDENT CO-ORDINATORS**

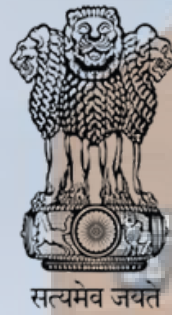
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# INTERNATIONAL VIRTUAL CONFERENCE ON NEW FACETS OF CONSUMER PROTECTION: CHALLENGES AND WAY FORWARD

19TH NOVEMBER @ 12:00pm to 4:00pm

## PARALLEL SESSION 6:

### Other New Facets of Consumer Protection

KEYNOTE SPEAKER

CHAIRPERSON



**Shri Anupam Mishra**

Joint Secretary,

Ministry of Consumer Affairs,  
Government of India, New Delhi



**Prof. Rajiv Khare**

Professor of Law,

National Law Institute  
University, Bhopal.



**Mr. V. Suryanarayana Raju**

Assistant Professor,

Hidayatullah National Law  
University, Chhattisgarh.



**Mr. Sanjay Utagi**

Principal (I/C)

Sri Siddaramaiah Law  
College, Chikkaballapur

**MODERATOR**

Mr. Tejas Chhura

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# INTERNATIONAL VIRTUAL CONFERENCE ON NEW FACETS OF CONSUMER PROTECTION: CHALLENGES AND WAY FORWARD

19TH NOVEMBER @4:00pm to 4:30pm

## VALEDICTORY SESSION



**Prof. (Dr.) Ashok R. Patil**  
Professor of Law,  
National Law School of India  
University, Bengaluru.



**Shri P.K Malhotra**  
Former Secretary,  
Ministry of Law and Justice



**Shri S.M Kantikar**  
Member,  
National Consumer Dispute  
Redressal Commission, New Delhi

### HOST

Ms. Tasnim Jahan

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