



NATIONAL LAW SCHOOL OF INDIA UNIVERSITY

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NLSIU-44044/10/2022

7.2.2023

REQUEST FOR PROPOSAL

The National Law School of India, Bangalore (“NLSIU”) is a University established under the National Law School of India Act, 1986, imparting legal education.

The National Law School of India University runs a host of in-Campus, Distance learning and Hybrid programs. Course content for these programs is hosted on University’s Learning Management System based on Moodle. While for in-campus student, the LMS platform serves as content support for Physical classes (Repository of Course Material), for the Distance Learning students it becomes the prime vehicle of course delivery. There are two separate instance running for in-campus and distance learning students.

The University intends to integrate and modernize its Online Learning Platform and invites interested entities to respond to this RFP subject to the terms and conditions enumerated hereunder.

Date of Issue of Quotation	7.2.2023
Last Date for Submission	15.2.2023

Terms and Conditions:

1. Scope of work is shown below:

A. In-Campus, Online and Hybrid Learning:

The University offers several courses both in-campus and Distance Education

University Courses – In-Campus

- 5 Year BA LLB
- 3 Year LLB
- 1 Year LLM
- 2 Year MPP

Each of these courses has a trimester schedule. Each trimester has multiple courses and each course has a weekly learning schedule. For more information please visit learn.nls.ac.in

Distance Learning Programs

The Department of Professional and Continuing Education (PACE) at NLSIU currently offers the below mentioned programmes

- Master of Business Laws (P.G. Degree) [2 years programme] – MBL
- One year Post Graduate Diploma in Human Rights Law – PGDHRL
- One year Post Graduate Diploma in Medical Law and Ethics – PGDMLE
- One year Post Graduate Diploma in Environmental Law – PGDEL
- One year Post Graduate Diploma Intellectual Property Rights Law – PGDIPRL
- One year Post Graduate Diploma in Child Rights Law – PGDCRL
- One year Post Graduate Diploma in Consumer Law and Practice – PGDCLP
- One year Post Graduate Diploma in Cyber Law & Cyber Forensics – PGDCLCF

For more information, please visit our website pace.nls.ac.in

B. LMS Platform

University is currently using the Moodle V3.3 Platform hosted and managed by the University on AWS servers. The platform uses basic Moodle functionalities and has a primitive use interface. More details on platform and current status can be ascertained by scheduling a call with university and going through the site and content

C. Modernization Intent

The University is a public institution. While there has been a significant innovation in the field of distance learning, the university, in a phased manner, wants to modernize the user experience in line with its audience – students of Law. The university intends to achieve one time modernization of its current platform and then enter a phase of continuous improvement framework. Bidder should bid for both One time modernization and continuous support. One time modernization requirement is envisaged by the university as below, however, bidders can incorporate their own suggestions also:

1. Migrate to Moodle's latest version
2. Platform should cater to concurrent users between 2000-2500 for the next 5 years

3. Organize the course material in reusable modules – where modules can be picked to create a course. All courses will be collection of Module in a certain order.
4. Make the content readable in full - HTML converting PDF/PPT/Word of existing course content into HTML.
 - (a) The content should be capable of highlighting and bookmarking.
 - (b) Reader should not be able to copy/paste the content.
 - (c) Other frequently used navigation and readability features should be provided/enabled.
5. The document repository should be maintained in Original PDF, PPT. Videos with downloading option should be made available for the Admin's action.
6. The content for each course should be organized into a basic learning path – with the next module enabled only after completion of the previous module.
7. Ability to introduce schedule and links for online classes and physical classes/Exams along with a year-long calendar view
8. Ability to play video directly from the Moodle platform or App
9. Enable the content on NLSIU branded App.
10. Ability to receive Notifications and updates from university
11. Continue all current integrations with university's other applications and suggest new ones if required.
12. Training to add additional comments in HTML on an ongoing basis.

D. Optional Enhancements

1. Student registration, Fees, and payments within the Moodle platform and App.
2. Exam, Grade, and other Display within the App
3. Hosting of App with technical support

E. Commercial Terms

The bidders should bid for the following:

- One Time modernization services along with scope and timelines
- Annual maintenance charges for continued support in their bid.

3. Interested Bidders can contact NLSIU and take additional details required before submitting the proposal and also if any clarifications are required you can mail to procurement@nls.ac.in.

4. Financial Proposal shall be inclusive of all applicable taxes and charges. Income Tax and all other statutory deductions like labour cess etc, will be deducted from the payments made by the University as per prevailing rules.

5. The Financial Bid quoted shall be firm and fixed till completion of the entire work & shall not attract any escalation under any circumstances whatsoever.

6. GST Registration number and PAN number of the Bidder shall be mentioned in the quotation.

7. Eligibility of bidding shall be evaluated on the basis of their overall past performance, experience of similar work and their qualification and experience, quality of the proposal submitted and its best fit with the needs of the University.

8. **Selection Criteria:** Quality & Cost Based System (QWBS). Quality weightage: 70% Cost Weightage: 30%

9. The bid can be submitted either in hard copy or Soft copy. Soft copy should be sent to procurement@nls.ac.in with all documents duly attested. Hard Copy bid documents have to be initialled and submitted to The Finance Officer, NLSIU Bangalore Karnataka. In either case, bid has to be submitted before 17.00 hours on 15.2.2022

10. The University shall not bind itself to accept the lowest quoted financial bid. The University shall accept the quotation that is in best interests of the University, as determined by the University authorities. The University reserves the right to not accept any of the Quotations submitted during this process.

11. The University shall issue a work order ("Work Order") to the successful Bidder ("Selected Bidder"). The Work Order shall consist of terms and conditions for the work to be carried out and shall be binding on the Selected Bidder.

12. Acceptance of the Work Order by the Selected Bidder shall form a binding contract with the University.

13. Selected Bidder shall comply with applicable provisions of all acts, statutes, rules and regulations of Central and State Governments, as the case may be.


Registrar