



# NATIONAL LAW SCHOOL OF INDIA UNIVERSITY

Post Bag No. 7201, NAGARBHAVI, BENGALURU - 560 242. (Old Code No. 560 072), INDIA.

Telefax: 080 - 2321 3160, 2316 0532, 535 Fax : 080 - 2316 0534. Website : [www.nls.ac.in](http://www.nls.ac.in) Email : [registrar@nls.ac.in](mailto:registrar@nls.ac.in)

NLSIU-44044/10/2022

Dated:25.07.2023

## REQUEST FOR PROPOSALS (RFP)

The National Law School of India University, Bangalore ("NLSIU") is a university established under the National Law School of India Act, 1986, imparting legal education. Quotations for "**Modernizing the EPABX system at NLSIU**" are hereby invited from eligible bidders by the undersigned, subject to the terms and conditions enumerated hereunder.

Date of Issue of Quotation	25.07.2023
Last Date for Submission	05.8.2023

### Terms and Conditions:

**1. Context:** The University has an NEC SV9100 Analog EPABX system that supports One Primary line with 30 channels (30 simultaneous incoming calls). It supports up to 216 wired extensions, of which ~100 are deployed. With expansion of the University operations, while EPABX extensions are required, wiring across the campus may not be very feasible. The University has already implemented a campus wide high-speed Wi-Fi and want to leverage it to provide EPABX facility wirelessly.

### 2. Requirement of New Systems

#### IP-PBX (Physical or cloud Based)

- Enterprise Grade IP-PBX and VoIP Media Gateway to Deliver IP Telephony
- Integration with current EPABX to seamlessly operate existing as well as new endpoints.
- Should support up to 1000 WIFI endpoints
- Support for
  - o IVR
  - o Voicemail
  - o Voice mail to Email
  - o Call Conference
  - o Call Routing
  - o Video Call (Device dependent)

#### Devices: 30 Units: Entry

- Wifi End Points with option of PoE Wired Connection
- Caller ID Display
- Call History
- Speaker Phone
- Speed Dial Programmable keys
- Phone Book

### **Devices: 05 Units : Advanced**

Wifi End Points with option of PoE Wired Connection

- Caller ID Display
- Call History
- Speaker Phone
- Speed Dial Programmable keys
- Phone Book
- TouchScreen Display

Device specifications are illustrative. Please mention features which are not present or additional features which are there in the device. Device quantities may vary, and the bidder should mention additional discount, if any, for larger quantities. The Bidders should quote for both the system and devices. All prices should include installation and 3-year warranty.

**For Cloud Based or subscription-based systems, Bidders should quote the subscription price and the three-year price assuming following quantities:**

1. Infrastructure for up to 1000 wifi devices and 100 wired devices
2. 40 Wifi devices in Year 1, 100 Devices in Year 2 and 150 devices in Year 3

### **3. The Bidders should provide the following:**

- i) Supply all products which are indigenously manufactured or easily available from multiple vendors. There should be no vendor locking for key components.
- ii) All products should use standard open protocols No proprietary implementations.
- iii) All services to be delivered on location in Bangalore.
- iv) All systems should be quoted either with lifetime warranty (RFID tags) or with 3 Year warranty a applicable.
- v) The Bidders should clearly mention the time for project completion

4. Interested Bidders can contact NLSIU and take additional details required before submitting the proposal. If any clarifications are required, you can send an e-mail to [procurement@nls.ac.in](mailto:procurement@nls.ac.in).

5. Financial Proposal shall be inclusive of all applicable taxes and charges. Income Tax and all other statutory deductions like labour cess etc, will be deducted from the payments made by the University as per prevailing rules.

6. The Financial Bid quoted shall be firm and fixed till completion of the entire work & shall not attract any escalation under any circumstances whatsoever.

7. GST Registration number and PAN number of the Bidder shall be mentioned in the quotation.

8. Eligibility of bidding shall be evaluated on the basis of their overall past performance, experience of similar work and their qualification and experience, quality of the proposal submitted and its best fit with the needs of the University.

9. **Selection Criteria:** Quality & Cost Based System (QWBS). Quality weightage: 70% Cost Weightage: 30%. Quality will include completeness of solution, timelines of implementation, openness of SW and Devices and other solution specific considerations.

10. The bid can be submitted either in hard copy or soft copy. Soft copy should be sent to [procurement@nls.ac.in](mailto:procurement@nls.ac.in) with all documents duly attested. Hard Copy bid documents have to be initialled and submitted to The Finance Officer, NLSIU Bangalore Karnataka. In either case, bid has to be submitted before 17.00 hours on 5.08.2023.

11. The University shall not bind itself to accept the lowest quoted financial bid. The University shall accept the quotation that is in best interests of the University, as determined by the University authorities. The University reserves the right to not accept any of the Quotations submitted during this process.

12. The University shall issue a PO ("Purchase order") to the successful Bidder ("Selected Bidder"). The PO shall consist of terms and conditions for the work to be carried out and shall be binding on the Selected Bidder.

13. Acceptance of the PO by the Selected Bidder shall form a binding contract with the University.

14. Selected Bidder shall comply with applicable provisions of all acts, statutes, rules and regulations of Central and State Governments, as the case may be.

  
Registrar

